

To Our Valued Members and Guests,

On Sunday night, the Prime Minister announced a new set of restrictions on indoor gatherings aimed at controlling the spread of COVID-19 in Australia.

As part of these restrictions on indoor gatherings, pubs, clubs, restaurants, cafes, gyms and places of worship will be closed from today, Monday 23 March.

Unfortunately, as a result of these restrictions we have temporarily closed Club Kilsyth & Club Ringwood.

We are saddened to have to close our doors to our Members and guests, but as always our number one priority is the health and safety of our Members, Guests and Employees. We take these new restrictions very seriously and will be ensuring we are compliant across all our venues.

To clarify the policies we are putting in place regarding our Members Reward Program and pre-purchases; we will be:

Pausing the expiration date for all earned points and benefits for the duration of the closure, providing the opportunity to redeem the points and benefits you've earned.

We will be extending the date of expiration on vouchers including birthday vouchers. We will notify you of the terms and dates once we have more clarity on when the club will be able to reopen.

The temporary closure of our venues will have a profound impact on our amazing teams. Our leadership team is working to source opportunities for alternative employment for our team during this time.

We continue to monitor the COVID-19 situation closely and will provide regular updates.

To keep up to date with information regarding our Clubs, please:

Follow us on Facebook – Club Kilsyth and Club Ringwood

Visit our website - [www.clubkilsyth.com.au](http://www.clubkilsyth.com.au) and [www.clubringwood.com.au](http://www.clubringwood.com.au)

Whilst our phones **will not** be manned during our closure, all enquiries can be directed to [enquiries@clubkilsyth.com.au](mailto:enquiries@clubkilsyth.com.au) and [enquiries@clubringwood.com.au](mailto:enquiries@clubringwood.com.au).

Our staff will answer all queries as soon as possible.

On behalf of the Board of Directors, Management and Staff we would like to thank you for your understanding and ongoing support during this challenging time for all of us.

Regards,

Matt Tyzack

Group General Manager  
Club Kilsyth & Club Ringwood